



# Sturgis Hospital CEO Community Update

January 2012

## Physician News:

- We're please to announce Dr. Vakharia and Dr. Verma successfully passed the certification exam in sleep medicine. This demonstrates their continued commitment to maintaining the highest standards for the care of our patients.

## Other Important News:

- The Community Health Needs Assessment is now being conducted in cooperation with Three Rivers Health, the Branch-Hillsdale St. Joseph County Community Health Agency, and Community Mental Health. Every hospital is required to conduct a Community Health Needs Assessment at least once every three years. We felt it would be beneficial to conduct the survey on a shared basis so that we could reduce the cost and also allow each of the parties to get access to information needed to facilitate their work. The survey is available electronically on the Sturgis Hospital website and the Three Rivers Health website, and paper surveys are available by request. Translation services are available.
- We are in the process of making plans for the relocation of the Colon office to a new location which was once Dr. Bambhania's office. The office is located behind Sturgis Bank in Colon. It offers better efficiency and nice facilities for our patients and staff.
- Pam Spohr, Occupational Therapist, started as a member of our rehab team at the end of November. Pam received her Master Degree from Indiana University in Indianapolis and has worked in Occupational Therapy for 30+ years. Her skills will allow us to expand the scope of services in our rehab department.
- The Hospital Auxiliary's Tree of Love Ceremony was held on December 11 in the Hospital lobby. The fundraiser was very successful in raising over \$3,500 which was used to pay for the new lullaby system that plays a lullaby each time a baby is born.
- Our last Department Manager Workshop for the year was held on December 14 at the St. Joseph County ISD. Much of the day was dedicated to the Meyers Briggs personality inventory and the understanding of the different personalities in the group and how to be a more effective team through the understanding of those personality types. This was a very positive day that was well received by the group.
- The closing for the sale of The Doctors' Office was held on December 20. We are pleased to see it sold to Dr. Neal who is an active member of our medical staff.
- Kim Manning was named the Associate of the Quarter for the 4th quarter of 2011 and Jennifer Falkenstein was selected as the Associate of the Year by the Associates Activities Committee. Kim has been an employee of Sturgis Hospital for over 12 years and works as an RN in CCU. Jennifer works as an RN in Ambulatory Care and has worked for the Hospital for over 17 years.

## Statistics for January 2012

- |                                 |                                     |                                 |
|---------------------------------|-------------------------------------|---------------------------------|
| • New associates hired 1        | • Obstetrics/Birthing admissions 54 | • Outpatient registrations 6290 |
| • Replacement positions 2       | • Emergency room visits 1219        | • Bad debt \$275,117 (Dec)      |
| • Total hospital admissions 120 | • Surgical cases 133                | • Charity care \$32,162 (Dec)   |

## QHR Updates:

As part of our contract with QHR, they provide assistance in completing the Community Health Needs Assessment including the development of the survey, processing of the data, and producing a final report for review analysis. This greatly reduces the cost to the Hospital of meeting this requirement.

## QHR cost savings:

A total of \$66,866.19 was saved during November and December 2011 through Quorum contracts.



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